



**MASINDE MULIRO UNIVERSITY OF SCIENCE AND TECHNOLOGY**

**QUALITY POLICY STATEMENT**

Masinde Muliro University of Science and Technology is committed to providing high quality education that offers intellectual, social, cultural and economic benefits through quality teaching, training, research, consultancy, extension and community service.

The University is dedicated to improved service delivery, professionalism, innovativeness, teamwork and integrity; to prepare scholars of high intellectual capacity relevant to societal needs. The University realizes that customer and stake holder needs and expectations continually change. Therefore, it undertakes to continuously understand and stay ahead of the trends in this regard.

The University Management undertakes to realize this goal by identifying and mitigating any risks and opportunities and periodically monitoring the institution's performance through customer and industry surveys, annual performance contracts and implementation of an effective and efficient QMS based on ISO 9001:2015 standard, statutory/regulatory and customer requirements.

This quality policy statement shall be reviewed annually to adopt to any emerging trends within the University.

Signed.....  
**Vice Chancellor**

VICE CHANCELLOR'S OFFICE  
MASINDE MULIRO UNIVERSITY OF  
SCIENCE & TECHNOLOGY  
**19 SEP 2023**  
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**Revision 9.**

**MMUST is ISO 9001:2015 Certified Institution**

